

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	15-05-2025 15:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	15-05-2025 15:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Coal
Department Name/विभाग का नाम	Nlc India Limited
Organisation Name/संगठन का नाम	Nlc India Limited
Office Name/कार्यालय का नाम	Centralised Thermal Contracts Nntps Campus
क्रेता ईमेल/Buyer Email	prabaharan77.nlc@nic.in
Item Category/मद केटेगरी	Custom Bid for Services - BMC works of housekeeping works in Plant and Non Plant Buildings of Thermal Power Station II Expansion
Similar Category/समान श्रेणी	Cleaning, Sanitation and Disinfection Service - Outcome Based
Contract Period/अनुबंध अवधि	2 Year(s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण	
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	5 Days
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes
Arbitration Clause	Yes (Arbitration clause document) as per DoE OM No.F.1/2/2024-PPD dated 03.06.2024 Arbitration should not be routinely included in contracts
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	607000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	30

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

NLCIL
Centralised Thermal Contracts NNTPS Campus, NLC India Limited, NLC India Limited, Ministry of Coal
(Nlc India Limited)

UIN Number NCTGC2415P

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

4. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Introduction about the project /services being proposed for procurement using custom bid functionality:[1745494800.pdf](#)

Any other Documents As per Specific Requirement of Buyer -2:[1745494805.pdf](#)

Instruction To Bidder:[1745494825.pdf](#)

Pre Qualification Criteria (PQC) etc if any required:[1745494828.pdf](#)

Scope of Work:[1745494831.pdf](#)

Payment Terms:[1745494834.pdf](#)

GEM Availability Report (GAR):[1745494839.pdf](#)

Any other Documents As per Specific Requirement of Buyer -1:[1745494850.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1745494854.pdf](#)

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
03-05-2025 11:00:00	Central Contracts/Thermal, First Floor, AO Building, NNTPS Campus, NLC India Ltd., Neyveli.

Custom Bid For Services - BMC Works Of Housekeeping Works In Plant And Non Plant Buildings Of Thermal Power Station II Expansion (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	BMC works of housekeeping works in Plant and Non Plant Buildings of Thermal Power Station II Expansion
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	G Viruttheswaran	607807,TPS-II Expansion, NLC India Ltd., Neyveli - 607 807	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific Scope Of Work(SOW)

Text Clause(s)

SCOPE OF WORK

- 1.0 Housekeeping: The contractor shall carry out the housekeeping works with their own resources of Manpower, machineries, items/cleaning materials and consumables required for effective Housekeeping in Thermal Power Station-II Expansion.
- 2.0 Supervision & Quality Control. •

- 2.1 The Contractor shall. engage One number of supervisors with relevant experience for all 730 days for supervising the works at various locations of power plant. The entry permit for reliver supervisor at the time of weekly off, holiday and absence of the regular supervisors to be obtained as per the NLCIL norms.
- 2.2 NLC will inspect the quality of sanitary & cleaning materials and tools supplied by the contractor and reject the substandard materials. Only branded items in consultation' with NLC have to be supplied by the contractor.
- 2.3 NLC management shall have the right to terminate the contract of services rendered by the bidder, which 'are not of the requisite standard.
- 3.0 Safety
- 3.1 The contractor shall ensure the safety of his workmen against accidents and injuries while at work as required by the relevant rules. The workmen should wear Personal Protective Equipments (PPEs) while at work. It shall be the obligation of the contractor to pay compensation as per Workmen Compensation Act and to extent co-operation to the officers in any enquiry conducted thereon. No responsibility shall rest with the NLC in this regard. The Contractor shall work, in co-ordination and close co-operation with the workmen/Engineers working in the areas. , (
- 3.2 It shall be the duty of the Contractor to see that all persons engaged by him for work, in NLC, do the work allotted to him strictly as per the Provisions of the contract, Rules, Regulation and orders made in the tender and not wander in other areas. The Contractor shall be held responsible for any violation of the statutory provisions by any of the persons engaged by him.
- 4.0 HOUSE KEEPING OPERATIONS:
Description of Work and frequency of cleaning and water wash cleaning.

Sl. No.	Description Of Work	Frequency of Cleaning by Sweeping & Mopping	Frequency of Water wash Cleaning	Approx. Area in Sq. Mtrs.	Number of days of working per " month w.r.to frequency under column no: (3)
1	2	3	4	5	6
1(i)	Vacuum cleaning and Mopping of Mosaic floor/PVC floor/Granite floor/Marble floors/Tiled floors at all levels including cleaning of Toilets.	Daily	Once in a Week wherever required	14,661	26
1(ii)	Vacuum cleaning and Mopping of Mosaic floor/PVC floor/Granite floor/Marble floors/Tiled floors at all levels including cleaning of Toilets.	Twice in a Week	Nil	6,152	8

1(ii i)	Vacuum cleaning and Mopping of Mosaic floor/PVC floor/Granite floor/Marble floors/Tiled floors at all levels including cleaning of Toilets.	On Sundays and holidays	Nil	3,189	4
2(ii)	Sweeping with Broom stick / Vacuum cleaning of Concrete / Cement floors/Chequered plates at all levels including cleaning of Toilets	Daily	Twice in a Month wherever required	1,076	26
2(ii)	Sweeping with Broom stick / Vacuum cleaning of Concrete / Cement floors/Chequered plates at all levels including cleaning of Toilets	Thrice in a Week	Twice in a Month wherever required	3,100	12
2(ii i)	Sweeping with Broom stick / Vacuum cleaning of Concrete / Cement floors/Chequered plates at all levels including cleaning of Toilets	Twice in a Week	Twice in a Month wherever required	20,524	8
3	Cleaning of Glazed partitions at all levels	Once in a Week	Nil	1,120	4
4	Sweeping of Roof of Buildings and removing chokes from the Rain water outlet pipe mouths at all levels	Twice in a Month	Nil	16,579	2

Note: The Scope of Cleaning of area under the above items shall include the work of cleaning of Toilet Utilities (approximately 182 nos.) present in the Toiler blocks of above areas (Water closets, Urinals, Wash basins & sinks etc., i.e., Each water closet or wash basin & Sink will be considered as one Utility) with a frequency of Twice in a day)

5.0 Item wise Description of Scope of Work.

	ITEM 1 - (i), (ii) & (iii)
a	Vacuum cleaning and Mopping of Mosaic/PVC/granite/tiles and other floors at all elevations, including washing the floor with water as per the frequencies furnished and directed by NLC. .

b	The above work also includes removing of cob web, dust from the ceiling, walls, doors, windows, furniture etc. and filling water jugs and pots. The rates shall also include required cleaning of glazed doors present in the above area.
c	The rate is also inclusive of labour charges for attending to minor plumbing work and Electrical works connected with the Toilets. .
d	Cleaning of drains around the buildings daily and spraying of mosquito killers as directed by the NLC officers. ,
e	The rate shall include the cost of labour, safety appliances and the cost of cleaning materials, tools etc., as per the requirement.
f	Equipment required 1) Cart/Caddy/bucket 2) Cleaning cloth/duster, 3) Dust bin and broom, 4) Vacuum cleaner, 5) Wet mop with handle. 6) Buckets and Mugs 7) Ezee Clean Mop. 8) Water pusher 9) Toilet Brush 10) Cob web stick, 11) Nylon scrubber 12) Adjustable Aluminum ladders for approaching the underneath of floor slabs for cleaning or for partition cleaning for a height of 5m 13) Floor cleaning powder/soap for cleaning under Item 1.

9	Procedure for cleaning under Item 1, 1) Wipe down the entire floor (includes vacuum cleaning & mopping) 2) Clean bathroom using standard procedure furnished below under separate heading 3) Clean mirror and window/door glass with glass cleaner 4) The doors & Windows are to be cleaned free of dust. The grooves of the 5) sliding windows are also to be cleaned free of dust for smooth movement of window shutters 6) Spot clean the walls wherever required 7) Damp mop the area/room with the assigned mop 8) Mop the bathroom with the separate mop kept for that 9) Place wet floor signs after mopping, when dry remove the sign 10) Check the curtain for stain. If dirty, replace the soiled curtain with a clean one 11) Change the mop water as and when required 12) Separate mops for the other areas and toilet should be marked well 13) The debris collected from the above areas are to be carried to the 14) centralized dust bin 15) Scented air freshener shall be sprayed in the AC rooms 16) Regular cleaning of Tables, chairs, partitions of Modular furniture etc., 17) The Book shelves, Cupboards and Almirahs are to be cleaned free of dust 18) Cleaning of ceiling fans, other electrical fittings, all the glasses and wooden frames etc., at least twice in a month or as and when required 19) Hand wash soaps/liquid soaps are to be placed in the soap dishes/liquid soap containers provided by the side of the wash basins
h	Daily cleaning of Toilets (Twice in a day)

Material required for cleaning.

1. Soap oil
2. Cleaning powder,
3. Liquid bleach
4. Special Toilet cleaning liquids
5. Toilet Brush
6. Nylon scrubbers for water closets and wash basins
7. Water pusher
8. Mop
9. Dusting cloth
10. Pump stick
- i) 11. Cob web stick
12. Hand wash towels.
13. Spray type air fresheners
14. Glass cleaning solution and cleaning towels for cleaning the Glazed partitions
15. Toilet paper roll replacing -
16. Providing Air freshener cakes in the Toilets (Odonil)
17. White phenyl (Brands like Domex, Lizol,etc)
18. Life buoy soap
19. Water hose
20. Colour Naphthalene cubes/cakes (Camy brand)
21. Vessel cleaning powder for placing in the sinks

	Method of Cleaning for Toilets 1) Check for cobweb and remove, 2) Scrub the wash basin with cleaning powder with nylon scrubber 3) Clean the underside of the washbasin 4) Tap should be scrubbed well 5) Clean the tiles with nylon scrubber and soap oil/powder, water wash well 6) Scrub the outside of water closet with separate nylon scrubber provided for that, 7) Scrub the seat, cover and water wash, 8) Wash the shower and all taps and knobs with cleaning powder and wash 9) Clean the mirror and dry it well ii) 10) Wipe-out everything thoroughly with a drying cloth 11) Wash the bucket, mug and bathroom stool 12) Scrub the toilet floor well and water wash 13) Rinse well with sodium hypochlorite solution - 14) Remove the water and dry the floor with the mop provided for that 15) Fill up the soap solution in the liquid soap dispenser and place the deodorants 16) Replace the soiled hand wash towels and provide new towels in the Towel rails 17) During mopping operations, any stains are caused to the panels/equipments, the same shall be removed. 18) Cleaning of oil spillage from floors and removal of stains from floors with suitable cleaning material.
i	Cleaning and Maintenance of Housekeeping Equipment.
1	Housekeeping contractor is to ensure that regular cleaning and maintenance of the equipment is to be carried and the same are kept in good working condition
2	The sanitary and cleaning materials (brands as per NLC's approval) are to be regularly supplied to meet the requirement of cleaning as per the standard operating procedure without any break
	ITEM 2 -((i),(ii) & (Hi))
a	Sweeping with broom stick/Vacuum cleaning the concrete/cement floors in Power house, service building and other Annexe buildings at all elevations including washing the floor with water as per the frequencies furnished and directed by NLC.

b	Removing of cob web/dust from the ceiling, walls, furniture daily as directed by the NLC officers. .
c	Cleaning of doors and windows and filling water jugs/pots
d	Cleaning of drains around the buildings daily and spraying of mosquito killers as directed by the NLC officers.
e	The rate shall include the cost of labour, safety appliances including the cost of cleaning materials, tools etc.
f	Equipments Required 1) Cart/Caddy/bucket- 2) Cleaning cloth/duster, Broom sticks of different categories viz., coconut or grass. 3) Dust bin (Sintex bins, bucket type bins as per the need) and broom 4) Vacuum cleaner. 5) Bucket, mugs. 6) Water pusher 7) Cob web stick. 8) Mosquito killer spray equipment 9) Broom sticks (Coconut and palm), 10) Water hose, 11) Any other machinery required for effective cleaning.
g	Procedure 1) Cob webs available in the building is to be removed 2) Wipe down the entire floor 3) Cleaning of areas where in equipments/panels are housed are to be carried out with Vacuum cleaner. Other open areas, stair cases etc., shall be cleaned with broom sticks . 4) The debris collected from the above areas are to be carried to the centralized 5) dust bin as designated by the NLC officials. 6) Spot clean the walls wherever required. 7) Check the curtain for stain. If dirty, replace the soiled curtain with a clean one 8) The doors & Windows are to be cleaned free of dust. The grooves of the 9) sliding windows are also to be cleaned free of dust for smooth movement of window shutter 10) Cleaning of oil spillage from the floors if any, and removal of stains from the floors with suitable cleaning material. 11) Regular cleaning of Tables, chairs, Partitions of Modular furniture etc.,

h	Material required for cleaning 1) Soap oil 2) Cleaning powder 3) Liquid bleach 4) Special toilet cleaning liquids 5) Toilet brush 6) Nylon Scrubber for water closets and wash basins 7) Water pusher 8) MOP 9) Dusting cloth 10) Pump stick 11) Cob web stick 12) Hand wash towels 13) Spray type air fresheners 14) Glass cleaning solution and cleaning towels for cleaning the glazed partitions. 15) Toilet paper roll replacing 16) Providing Air fresheners cakes in the toilets (Odonil) 17) White phenyl (Brand like Domes, lizol, etc) 18) Life bouy soap 19) Water hose 20) Colour Naphthalene cube cakes (Camy brand) 21) Vessel cleaning powder for placing in the sinks.
i	1) Housekeeping contractor is to ensure that regular cleaning and 2) maintenance of the equipments is to be carried and the same are kept in good working condition. 3) The sanitary and cleaning materials (brands as per NLC's approval) are to be arranged to meet the requirement of cleaning as per the standard operating procedure without any break 4) Cleaning of Floors by scrubbing machine: All floors in the Industrial and* Administrative building areas should be always kept neat .and clean. And there should not be any patches on the floor. Mechanical scrubbing to be followed by housekeeping provider in all the floors. Manual mopping should not be adopted for. scrubbing purpose. 5) All the cleaning material shall be kept under the custody of the Contractor at the place identified by NLC with proper stock register showing the stock, daily issue etc. This store and the Register will be checked by NLC Officials.
	Item 3
a	The Glazed partitions are to dedusted, cleaned with glass cleaning solution and towel to make if free of stains etc., The rate shall include the cost of labour, safety appliances including the cost of cleaning materials, tools & tackles, etc.
b	Material and Equipment requirements: [1] 1) Cart/caddy/bucket 2) Cleaning cloth/duster, towel & glass cloth 3) Dust bin 4) Vacuum cleaner 5) Bucket, mugs 6) Glass wipe stick 7) Aluminum (A-type ladder), 8) Colin 9) Any other material and machinery required for effective glass cleaning

	Procedure 1) Dust to be removed by using dry cloth /towel 2) Colin to be sprayed throughout the glass partition 3) Using glass wiper to the colin chemical should be thoroughly removed from glass partition 4) Finally by using dry glass cloth the moisture to be removed from glass partition 5) The beading to be cleaned by normal dry cloth
	Item 4
a	The roofs of the buildings at all levels have to be cleaned by sweeping and the collected debris/ash, lignite deposits to be removed as per the frequencies given inclusive of removal of chokes from the mouths of rain water pipes. The collected debris, fly ash, lignite deposits are to be lowered to the Om level safely without dirtying the lower floors. The rate shall include the cost of labour, safety appliances including the cost of cleaning materials, tools & tackles, etc.
b	Material and Equipments requirements: 1) Broom sticks of different categories viz., coconut or grass 2) Dust pan- Steel and PVC 3) Empty cement bags. 4) Wheel barrows/ trolleys 5) Steel wiper for collecting debris 6) Spades 7) Shovels 8) Water pusher 9) Cob web stick 10) Water hose 11) Any other machinery and materials required for effective cleaning
c	Procedure - 1) The roof area at different elevations are to be cleaned by using broom stick, steel wiper etc., 2) The debris/bed material duct/lignite dust etc are to be collected in empty cement bags and the same shall be catered and lowered to Om level with necessary safety precautions and without dirtying the lower floors.

6.0 Responsibilities of the contractor.

6.1 Manpower

- 6.1.1 **Adequacy & training:** The contractor shall employ adequate number of well trained staff to run the house keeping services. The bidder is required to maintain attendance register which will be authenticated by NLC.
- 6.1.2 **The contractor will provide aprons and other protective gear to ensure proper, protection to all workers. All workmen to wear the protective equipment (PPE), and be supervised to assure compliance with protective procedures.**
- 6.1.3 **Wages to employees and Insurance:** The contractor shall comply with all the laws applicable to workers and supervisors regarding working hours, minimum wages, safety, leave, overtime allowances, provident fund, EDLI, medical benefit like ESI and Insurance coverage, Payment of Paid holiday wages, Payment of Bonus, Washing allowances, housing allowances, canteen allowances, conveyance allowances, Ann

7.35pt;mso-add-space:auto;text-align:justify;text-indent:-27.35pt;line-height:125%;mso-list:l3 level1 lfo2"><!--[if !supportLists]-->22.0 <!--[endif]-->NLCIL would not be responsible for providing any free health care facilities or cafeteria facility to the employees of agency.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:27.35pt;mso-add-space:auto;text-align:justify;text-indent:-27.35pt;line-height:125%;mso-list:l3 level1 lfo2"><!--[if !supportLists]-->23.0 <!--[endif]-->Electricity and Water Supply: Electricity /water will be provided by NLCIL for operation for various machines required for Housekeeping. The contractor will however use these facilities judiciously and will ensure that there is no wastage. If wastage is observed, then punitive action will be initiated.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:27.35pt;mso-add-space:auto;text-align:justify;text-indent:-27.35pt;line-height:125%;mso-list:l3 level1 lfo2"><!--[if !supportLists]-->24.0 <!--[endif]-->The number of manpower deployed should be appropriate to maintain the areas and service standard as described in bid document. The deployed persons shall maintain high discipline and decorum.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:27.35pt;mso-add-space:auto;text-align:justify;text-indent:-27.35pt;line-height:125%;mso-list:l3 level1 lfo2"><!--[if !supportLists]-->25.0 <!--[endif]-->The area for housekeeping in TPS II Expansion of NLCIL will be entrusted to the contractor in "As is where condition is".<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:27.35pt;mso-add-space:auto;text-align:justify;text-indent:-27.35pt;line-height:125%;mso-list:l3 level1 lfo2"><!--[if !supportLists]-->26.0 <!--[endif]-->The contractor shall make Standard Operative Procedure (SOP) and operational plan for smooth and efficient running of services in consultation with NLCIL and adopt best industry practices.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:27.35pt;mso-add-space:auto;text-align:justify;text-indent:-27.35pt;line-height:125%;mso-list:l3 level1 lfo2"><!--[if !supportLists]-->27.0 <!--[endif]-->Sanitary and cleaning materials & Tools are to be arranged in advance at least for one month requirement. The plastic buckets and mugs required for placing in the toilet rooms are to be periodically replaced once in three months.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm; margin-left:27.35pt;mso-add-space:auto;text-align:justify;text-indent:-27.35pt;line-height:125%;mso-list:l3 level1 lfo2"><!--[if !supportLists]-->28.0<

font-style="font-variant-numeric: normal; font-variant-east-asian: normal; font-variant-alternates: normal; font-size-adjust: none; font-kerning: auto; font-optical-sizing: auto; font-feature-settings: normal; font-variation-settings: normal; font-variant-position: normal; font-variant-emoji: normal; font-stretch: normal; font-size: 7pt; line-height: normal; font-family: "Times New Roman";"> <!--[endif]-->While carrying out water washing work for floor, it should be ensured that the water is not let out over the equipments and panels situated below the floors.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:27.35pt;mso-add-space:auto;text-align:justify; text-indent:-27.35pt;line-height:125%;mso-list:l3 level1 lfo2"><!--[if !supportLists]-->29.0 <!--[endif]-->While doing moping work inside panel rooms/computer rooms, the water markings at the bottom of panels/stands are to be cleaned with dry cloth. <o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:27.35pt;mso-add-space:auto;text-align:justify; text-indent:-27.35pt;line-height:125%;mso-list:l3 level1 lfo2"><!--[if !supportLists]-->30.0 <!--[endif]-->For executing the work, the contractor shall utilize the existing 31 pooled labours of NLCIL.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:27.35pt;mso-add-space:auto;text-align:justify; text-indent:-27.35pt;line-height:125%;mso-list:l3 level1 lfo2"><!--[if !supportLists]-->31.0 <!--[endif]--><u>Contractor has to engage following machineries in working condition.<o:p></o:p></u></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:2.0cm;mso-add-space:auto;text-align:justify; text-indent:-1.0cm;line-height:125%;mso-list:l3 level2 lfo2"><!--[if !supportLists]-->31.1 <!--[endif]-->Minimum Three (3) numbers of scrubber machine and Three (3) numbers of mopping machine (or) scrubbing cum mopping machine Three (3) numbers.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:2.0cm;mso-add-space:auto;text-align:justify; text-indent:-1.0cm;line-height:125%;mso-list:l3 level2 lfo2"><!--[if !supportLists]-->31.2 <!--[endif]-->Minimum Two (2) numbers of manual sweeping machines<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:2.0cm;mso-add-space:auto;text-align:justify; text-indent:-1.0cm;line-height:125%;mso-list:l3 level2 lfo2"><!--[if !supportLists]-->31.3 <!--[endif]-->Minimum Three (3) numbers of vacuum cleaners.

er as detailed below. The contract employers shall engage their own supervisors and pay the stipulated monthly wages not less than supervisory charges mentioned below.

TABLE-A	Sl. No
Category	Supervisory Charges
Supervisors with relevant experience	3% Higher than HSK wages
Supervisors with Diploma in Engineering Qualification	10% Higher than HSK wages
Supervisors with Degree in Engineering Qualification	15% Higher than HSK wages

4

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Supervisors with Degree in Engineering Qualification engaged as Site manager

20% Higher than HSK wages

2.2

Also provisions are made towards DA/VDA, FPF, ESI / EC, PH, Bonus, Annual Leave with Wages (ALW), Safety, Ex-Gratia, Washing Allowance, Housing Assistance, Canteen Allowance and Conveyance allowance.

2.3

The Contractor employer shall remit / pay the statutory components (wherever applicable) Viz., DA/VDA, FPF, ESI / EC, PH, Bonus, Annual Leave with Wages (ALW), Workmen compensation, Nagrik Suraksha, Safety components based on actual attendance of the Supervisors engaged by them.

2.4

The same shall be paid by NLCIL after due verification, subject to the ceiling of the amount provided against this in Schedule-II provisions.

2.5

In case, if the specified number of supervisors with requisite qualification / experience is not engaged by the contractor for the days as per site requirement, then a penalty of 1.5 times of the supervisory charges specified above of the respective supervisor category shall be deducted from the bills of the contractor.

2.6

The attendance details of the supervisors will be maintained with the signature of

the supervisor, countersigned by the contractor as well as the NLCIL official concerned.

2.7 The term wage in above (Table-A) means "Wage, Dearness Allowance, as in the case of Highly Skilled category (HSK) (as per Table-I below), Allowances (including * Housing Assistance @ Rs.500/- per month, * Washing Allowance @ Rs.200/- per month, Canteen Allowance @ Rs.35/- per day, Conveyance Allowance @ Rs.20/- per day).

* Subject to minimum physical presence of Ten (10) days in a month.

2.8 On production of required documents as proof for making payment of wages etc., and remittance of Statutory components, the supervisory charges along with statutory & non-statutory provision mentioned above will be reimbursed after due verification.

3.0 Tools & tackles, lifting machines & Safety appliances that are used for the work or by the workmen should possess ISI mark and valid test certificate from the competent authority.

4.0 The contractor should observe all safety rules and regulations in force and ensure that all necessary safety precautions are followed up strictly for the safety of workers engaged in the work.

5.0 The contractor should engage adequate man power having appropriate skills with the approval of the NLCIL officials to carryout and complete the works. Any extra time / over time engagement of the man power shall be the contractor's responsibility.

6.0 The Scheme

138	857.2
SSK	748.20
160	908.2
SK	776.20
191	7967.2
HSK	806.00
227	1,033.00

	60.00
2	25 years and up-to 29 years
50.00	50.00
55	3
41.4pt	5
45.00	45.00
4	4
7.15pt	7.15pt
55	5
41.4pt	5
40.00	40.00
5	5
12.1pt	12.1pt
55	5
41.4pt	5
10 years and up-to 14 years	

number of days in the remainder of the calendar year.

The total amount paid by the contractor as Leave with Wages to the contract workmen / supervisor will be reimbursed to the contractor similar to Paid Holiday wages through Schedule-II

14.3

Based on Form-D (Attendance register), the Contractor Employer shall disburse monthly wages to the contract workmen & supervisor including the days of Annual Leave with wages granted to the contract workmen / supervisor concerned and claim the same through part/final bill.

15.0

PAYMENT OF GRATUITY TO CONTRACT WORKMEN

15.1

In accordance with the payment of Gratuity Act 1972, the liability of Payment of Gratuity rests with the Contractor employer.

15.2

The Contractor employer is advised to disburse gratuity to the Contract Workmen deployed by them on cessation from contractual employment on receiving the application for gratuity from the Contract workmen/nominee in Form-I as per Payment to Gratuity Act 1972.

15.3

The date of joining as indicated in the seniority list submitted to the Honourable Supreme Court of India, apart from other components as per Payment to Gratuity Act 1972, shall be taken into account for calculation of Gratuity.

ext-indent:-27.0pt;mso-list:l2 level2 lfo4"><!--[if !supportLists]-->15.4 <!--[endif]-->The Contractor employer will be reimbursed the amount of Gratuity paid by them on production of documents (or) will be provided advance amount enabling payment of Gratuity after necessary certification by the NLCIL Official.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:6.0pt;margin-left:27.0pt;mso-add-space:auto;text-align:justify; text-indent:-27.0pt;mso-list:l2 level1 lfo4"><!--[if !supportLists]-->16.0 <!--[endif]--><u>ALLOWANCES<o:p></o:p></u></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:6.0pt;margin-left:54.0pt;mso-add-space:auto;text-align:justify; text-indent:-27.0pt;mso-list:l2 level2 lfo4"><!--[if !supportLists]-->16.1 <!--[endif]-->The Housing Assistance @ Rs.500/- and washing allowance @ Rs.200/- per month are to be paid by the Contractor to their AMC / BMC contract workmen / supervisor every month.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:6.0pt;margin-left:54.0pt;mso-add-space:auto;text-align:justify; text-indent:-27.0pt;mso-list:l2 level2 lfo4"><!--[if !supportLists]-->16.2 <!--[endif]-->The Canteen allowance @ Rs.35/- per day and Conveyance allowance @ Rs.20/- per day based on actual attendance are to be paid by the contractor to their AMC / BMC workmen / supervisors.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:6.0pt;margin-left:27.0pt;mso-add-space:auto;text-align:justify; text-indent:-27.0pt;mso-list:l2 level1 lfo4"><!--[if !supportLists]-->17.0 <!--[endif]--><u>CONTRACT WORKMEN DEATH RELIEF FUND (CWDF)<o:p></o:p></u></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:6.0pt;margin-left:54.0pt;mso-add-space:auto;text-align:justify; text-indent:-27.0pt;mso-list:l2 level2 lfo4"><!--[if !supportLists]-->17.1 <!--[endif]-->An amount equivalent to 0.2% (zero point two percent) of gross value of every bill payable (before statutory, non statutory deductions) shall be deducted towards "Contract Workmen Death Relief Fund" (CWDF) from the contractors for the works carried out by the contractor. No provision has been made in the estimate towards the above deduction.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:6.0pt;margin-left:54.0pt;mso-add-space:auto;text-align:justify; text-indent:-27.0pt;mso-list:l2 level2 lfo4"><!--[if !supportLists]-->17.2 <!--[endif]-->Based on the modified DRF

scheme, monthly contributions to the death relief fund of Contract Workmen / Supervisors shall be deducted by the Contractor Employers concerned @ Rs.25/- from every contract workman / Supervisors engaged by Contractor Employer for the works in NLCIL from their salary /wages payable. In order to facilitate this, necessary deduction will be made from the bills of the Contractor employers based on Form-D (Attendance Register) & Form-B (Wage Register). Equal monthly contribution to the fund @ Rs.25/- per contract workman / Supervisors will be made by the Principal Employer NLCIL i.e. the Concerned Unit Head / Unit Accounts Centre.

18.0

CONTRACT WORKMAN AGE

The contractor shall not engage workmen beyond 60 years and the contractor shall also produce the required age proof for the workmen engaged by him, while applying for entry permit for first time.

19.0

SAFETY

Provision of 1.5% of total wages is included in the safety for issuing PPE like Helmet, Safety shoe, Goggles etc in Schedule-II. However claim will be restricted to the actual amount incurred by the contractor towards providing safety equipments to the contract workman / supervisor.

20.0

ESI & EPF

The Contractor Employer shall be required to undertake the responsibility of remitting the contribution / subscription etc., of the contract workman / supervisors engaged by them towards EPF, ESI etc., (as applicable) and NLCIL as the principal employer, will ensure compliance under the relevant applicable statutes by verifying the remittance made by the Contractor Employers before releasing part / final bills.

21.0

INSURANCE

21.1

For workmen / supervisor not covered under ESI Act., the contractor should take Insurance under Group Insurance

e Scheme for the strength of the workmen engaged for the work under his control which will cover not only fatal accident, but also injuries which may or may not result in partial or permanent disablement. The first and part bill will be passed only after producing the Group Insurance Policy for entire contract period. NLC India Limited shall not be responsible for any loss/ damage/ injury caused to any property, man power.

21.2 In addition to the above, the contractor should cover all workmen / supervisor engaged in AMCs / BMCs under "Nagrik Suraksha" Policy of Oriental Insurance or its equivalent in other Insurance companies under which each contract worker shall be entitled to a compensation of Rs. One Lakh in the case of death and in the case of hospitalization subject to a maximum of Rs.25,000/. The premium receipt shall be enclosed by the contractor with the first bill and the bills shall be passed only after production of the same, for the workmen / supervisor engaged for the work.

21.3 Provision of 3.5% of total wages is included under Insurance in Schedule-II. However claim will be restricted to the actual amount incurred by the contractor subject to a maximum of 3.5% of the total wages, towards Group Insurance under Employees compensation Act 1923 and Nagrik Suraksha Insurance.

22.0 GUARANTEE FOR WARRANTY

Not Applicable

23.0 CONTRACT PERFORMANCE GUARANTEE

Not Applicable

24.0 PERIOD OF CONTRACT

Two years from the date of commencement of work & the date of commencement will be 7 days from the date of GeM order.

t:l2 level1 lfo4"><!--[if !supportLists]-->25.0 <!--[endif]--><u>PAYMENT</u><u> TERMS</u> <u><o:p></o:p></u></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:6.0pt;margin-left:54.0pt; mso-add-space:auto;text-align:justify; text-indent:-27.0pt;line-height:150%;mso-list:l2 level2 lfo4"><!--[if !supportLists]-->25.1 <!--[endif]-->The contractor shall raise the bill by the first week of subsequent month and the bills with detailed measurements are to be submitted to NLC in Triplicate. The bill for the respective month has to be submitted along the documents in support of disbursement of wages to the workmen, remittance of EPF and ESI etc., for the respective wage period. The payment shall be made within thirty (30) days of submission of bill.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:6.0pt;margin-left:54.0pt;mso-add-space:auto;text-align:justify; text-indent:-27.0pt;line-height:150%;mso-list:l2 level2 lfo4"><!--[if !supportLists]-->25.2 <!--[endif]-->The payment to the contractor shall be made as per actual area cleaned and agreed price for various works as per the schedule on monthly basis. Payment, shall be made through epayment and bank charges shall be to the account of the contractor. The contractor shall provide necessary details of Bank account for effecting e-payment.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:6.0pt;margin-left:54.0pt;mso-add-space:auto;text-align:justify; text-indent:-27.0pt;line-height:150%;mso-list:l2 level2 lfo4"><!--[if !supportLists]-->25.3 <!--[endif]-->Payment will be made for the actual execution of work based on the area to the satisfaction of NLC. Pro-rata reduction will be made on the payment for the non- performance / unsatisfactory work.<o:p></o:p></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:6.0pt;margin-left:27.0pt;mso-add-space:auto;text-align:justify; text-indent:-27.0pt;mso-list:l2 level1 lfo4"><!--[if !supportLists]-->26.0 <!--[endif]--><u>PRICE REDUCTION CLAUSE<o:p></o:p></u></p><p class="MsoListParagraphCxSpMiddle" style="margin-top:0cm;margin-right:0cm; margin-bottom:6.0pt;margin-left:27.0pt;mso-add-space:auto;text-align:justify">(Not applicable)<o:p></o:p></p><p class="MsoListParagraphCxSpLast" style="margin-top:0cm;margin-right:0cm; margin-bottom:0cm;margin-left:27.0pt;mso-add-space:auto;text-align:justify; text-indent:-27.0pt;mso-list:l2 level1 lfo4"><!--[if !supportLists]-->27.0 <!--[endif]--><u>GST (Goods and Service Tax)<o:p></o:p></u></p><p class="MsoPlainText" s

Contractor has to furnish the **<u>GST Registration number</u>** with relevant documentary evidence.

Contractor has to comply with the GST Act/ Rules.

28.0

NLCIL reserves the **<u>right to short close / extend the contract</u>** due to special circumstances.

3. Buyer Added Bid Specific SLA

File Attachment [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---